8 helpful tips
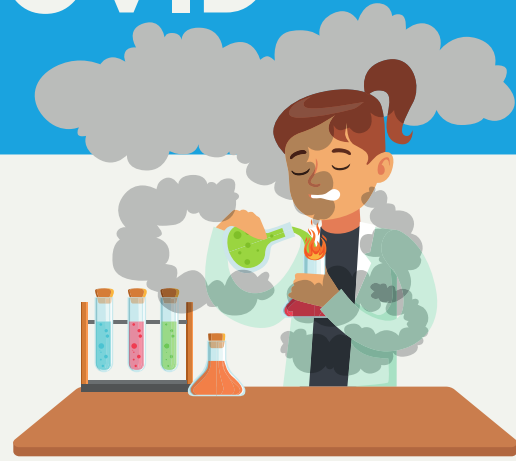
HOW TO LEAD YOUR TEAM DURING COVID

ENCOURAGE TEAMING

Rather than offering solutions remind the team that you have confidence in them to solve the unknowns collectively. Invite ideas and solutions for a collective answer.

ENCOURAGE ERRORS

The team don't need to get it right every time – they just need to be good enough.
As a leader, lean on them to lead trials of ideas and join together to learn from them as you progress.

FIND WINS

Find reasons to celebrate as a team. Try something – celebrate. When it fails – celebrate what you learned. Share your appreciation of a team who are helping you to be successful .

HAVE SHORT TERM GOALS

Make sure that short term goals are easy to get to and that you notice when the team get there. Communicate them frequently.

IT'S OKAY NOT TO KNOW THE ANSWER

It is okay to say, "I don't know" to your team. It can be validating for the team to hear that this is a shared experience.

ENABLE DON'T SAVE

Work at hearing what the team need to succeed and support this. Ask team members to check-in emotionally Hear what they feel and keep this in mind. Don't try to save your team – offer people what they might need to succeed.
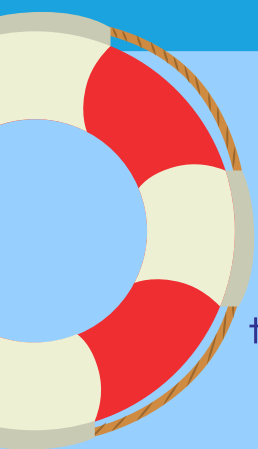
HAVE A LONG TERM VISION

Show people that you trust the organisation to survive and the future will be less about COVID and more about business as usual. Communicate your vision in team spaces to shift the teams focus towards future

NOTICE PEOPLE

Work hard to spot something in your team each day and reward it publicly . This can be small – the way they handled a client or the way they cheered the team-up. Create a culture of noticing and rewarding.

BE COMPASSIONATE TO YOU AND THEM

It's ok if your team feel low, anxious or tired. Be able to hear it, empathise and move on towards encouraging success – with your support.
This is true for yourself too!

For more support visit
www.uxcgroup.com

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